Project Assumptions

* We have enough financial resources to complete the project
* Training cost will incur internally and no extra cost will be applied.
* The project will follow an iterative agile methodology
* We have accurate information of every customers i.e. age, sex, culture, language proficiency etc. (case study 2020)
* The new employee is providing accurate data about his skills on the RM Profiles.
* The customer updates their post code when they move to have reliable customer data for the travel company.